

To Whom It May Concern

Logicash approached *Veritas Infratech Solutions* to partner for a cost-effective solution to our FLM (Top-Hatch) support-services for ATMs across the country.

Veritas has not only provided exemplary service from the time they commenced the services but have offered solutions that have reduced overall cost of operations significantly.

Veritas, in addition to the field services, has also been managing our back-end operations (Help Desk) to manage over 10000 ATMs under cash-management. This has been done by providing round-the-clock call monitoring through call centres in the four metropolitan cities and other major cities and towns.

Veritas' core strength lies in being a meticulously process-driven and professionally, yet flexibly, managed company. Both of these contribute in making *Veritas* an ideal business vendor in areas where accountability and responsiveness are key values – as they are at *Logicash*.

Our experience with *Veritas* has been excellent. We are happy to recommend them and to wish them ever greater successes in the years to come.

With regards,



(Name and Designation of the Signatory)

(SIVABALAN.A)

CHIEF OPERATING OFFICER.

